

## **KUĆNI RED VILLA MAGNOLIA**

**Ruting Villa d.o.o.**  
**Rubeši 19,51215 Kastav**  
**OIB: HR73499303867**

**Villa Magnolia**  
**Viktora Cara Emina 3, 51415 Lovran**

Dragi gosti,

Želimo Vam srdačnu dobrodošlicu u Villu Magnoliju, te Vas kratko upoznati s našim kućnim redom.

1. Tijekom Vašeg boravka u Villi Magnoliji čuvajte naš prirodni okoliš i obratite pažnju na racionalnu potrošnju vode i električne energije.
2. Napon struje je 220 V.
3. Dolazak iza 20.00 sati unaprijed najaviti pismeno mailom osoblju Ville Magnolie
4. Posjete ili poslovni susreti se mogu primati u zajedničkim prostorijama, u dnevnom boravku, u holu, ali ne i u sobi.
5. Otvorena vatra, pušenje, paljenje svijeća i sl. nije dozvoljeno u hodnicima i na stepenicama.
6. Molimo Vas da prostorije koje su Vam stavljene na raspolaganje, uređaje, opremu i inventar upotrebljavate pažljivo kao dobar domaćin.
7. Kvarove ili prigovor na servis molimo da odmah prijavite osoblju.
8. Napominjemo da ste odgovorni za štetu nastalu Vašom krivnjom ili krivnjom osobe za koju ste odgovorni i dužni ste istu nadoknaditi.
9. Pansionijske obroke nudimo u vremenu od:  
doručak 08:30–11:00 sati
10. Plaćanje se vrši gotovinom ili uplatom putem banke prije odlaska, a kod rezervacije putem posrednika uplatom banke prije odlaska gostiju.
11. Za Vaš novac, vrijednosne papire i druge vrijedne stvari Villa Magnolia ne preuzima odgovornost u slučaju krađe ili gubitka.
12. Molimo Vas da vodite brigu o drugim gostima koji se žele odmarati te da izbjegavate buku u sobi i na hodnicima poslije 23.00 sata.
13. Zbog sigurnosnih i higijenskih razloga nije dozvoljeno pripremati tople obroke ili pića u sobi.
14. Upute protupažarne obavijesti koje se nalaze po hodnicima molimo pročitajte i trebate ih se pridržavati.
15. Pronalazak ili gubitak stvari molimo da prijavite osoblju.
16. Na dan Vašeg odlaska molimo da napustite sobu do 11.00 sati. Zadržavanje u sobi poslije 12.00 sati uvjetuje plaćanje još jednog dodatnog dana.
17. Parking za automobile i WI-FI za goste je uključen u cijenu smještaja.
18. Molimo Vas za pažljivo rukovanje sa ključem. U slučaju da bude izgubljen tijekom vremena Vašeg boravka, zaračunati ćemo na Vaš trošak 150,00 Kuna nadoknade.
19. Prilikom odlaska iz hotela ne zaboravite predati ključ osoblju.
20. Zadržavamo pravo raskinuti ugovor i prestati pružati usluge gostima ako grubo krše odredbe ovog kućnog reda i ako svojim ponašanjem čine štetu ili ometaju druge goste u hotelu.

Želimo Vam ugodan boravak u našem hotelu.

Tel: +385(0)51 294-897  
[www.villa-magnolia.info](http://www.villa-magnolia.info)  
[info@villa-magnolia.info](mailto:info@villa-magnolia.info)

## **HOUSE RULES VILLA MAGNOLIA**

**Ruting Villa d.o.o.**  
**Rubeši 19,51215 Kastav**  
**VATID: HR73499303867**

**Villa Magnolia**  
**Viktora Cara Emina 3, 51415 Lovran**

Dear guests,

We would like to welcome you to Villa Magnolia and to inform you with our house rules.

1. During your stay in Villa Magnolia please preserve our environment and be rational in using resources like water and electricity use.
2. Electricity voltage is 220 V.
3. Arrival after 20:00 should be advised in advance in writing by email to the staff of Villa Magnolia
4. Visits or business meetings can be held in common areas of the hotel like bar, restaurant, hall and not in the room.
5. Open fire, smoking, candles etc are not allowed in hallways, elevator or on the staircase.
6. Please use the premises that are at your disposal, equipment and inventory carefully as a good host.
7. Damage or objection to service please report to the reception.
8. Please note that you are responsible for damages that occur by your fault or by fault of the person that you are responsible of and that you are obliged to pay for it.
9. Board meals are served in the period of:  
breakfast 08:30–11.00 hours
- 10 Payment is made in cash or by bank payment before leaving, and when reservation is made through an intermediary the payment should be done before guests departure.
11. For you money, securities and other valuables Villa Magnolia assumes no responsibility in case of theft or loss.
12. Please keep in mind the other guests that want to rest and avoid making noise in the room or in the hallway after 23.00 hours.
13. For safety and hygiene reasons preparing of hot meals or beverages in the room is not allowed.
14. Fire fighting notices are located in the hallways so please read them and abide them.
15. Lost and found items please report at the reception.
16. On the day of your departure please leave the room by 11.00 hours. Your stay in the room after 12.00 hours is charged as an additional day.
17. Parking for cars and WI-FI for guests are included in the price of accommodation
18. Please handle the key with care. In case of damaging or losing your key during the time of your stay we will charge 150,00 kn compensation.
19. Do not forget to turn in your key at the reception when you leave.
20. We reserve the right to break the contract and stop providing services to guests if they are in violation of this house rules, making damage or if they disturb other visitors with their behaviour.

We wish you a pleasant stay in our hotel.

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